QA
Learn. To Change.

AI & Digital Support
Apprenticeship Programme

AI-Powered Performance

Amplify AI adoption, streamline productivity, and champion innovation across your organisation.

Why Upskill?

AI is transforming the workplace, boosting creativity and productivity.

Empower your teams to securely and effectively utilise Gen AI and digital tools, including Microsoft 365 Copilot, to unlock new levels of efficiency.

Certification:

Digital Support Technician Level 3 Apprenticeship

Azure AI Engineer Associate: AI-102

Impact:

Maximise Gen AI Tools | Scale Microsoft 365 Copilot | Drive Digital Change

Promote Responsible AI and Literacy | Streamline Workflows

Experience QA's self-paced learning with interactive labs and AI-powered learning assistant.

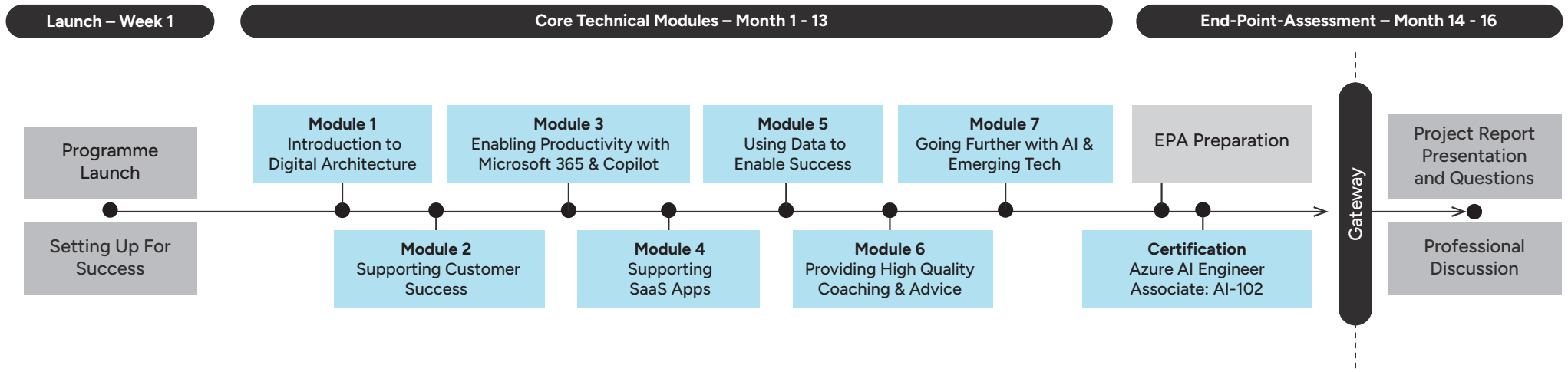| AI and Emerging Tech | Digital Architecture | Data-Driven Success | SaaS Applications | Enabling Productivity | Customer Success |

Learner Journey

Gain hands-on experience and practical skills to support and advise stakeholders across a wide range of business software and Generative AI applications.

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Launch – Week 1	Core Technical Modules – Month 1 - 13	End-Point-Assessment – Month 14 - 16

Programme Launch

Setting Up For Success

Module 1
Introduction to Digital Architecture

Module 2
Supporting Customer Success

Module 3
Enabling Productivity with Microsoft 365 & Copilot

Module 4
Supporting SaaS Apps

Module 5
Using Data to Enable Success

Module 6
Providing High Quality Coaching & Advice

Module 7
Going Further with AI & Emerging Tech

EPA Preparation

Certification
Azure AI Engineer Associate: AI-102

Gateway

Project Report Presentation and Questions

Professional Discussion

Microsoft Solutions Partner
Microsoft Cloud
Training Services

"Copilot is a once-in-a-generation technology, and using QA to learn this technology is a smart way to harness AI-driven productivity."

Tatiana Arventi
Senior GTM Manager, Microsoft UK

Let's partner to build your AI academy.

QA.com